Fusion Professional QSR

Device Management Software
for Quick Service Restaurants

A New Standard in QSR Device Management

In most Quick Service Restaurants (QSR), there is an ever-increasing reliance on IT systems, to improve productivity and efficiency, and to reduce wastage. The appropriate monitoring and management of these IT systems is a critical element of a successful QSR organization - to ensure that assets and resources employed by the organization

deliver the desired benefits and value for money.

Traditionally, QSR establishments have typically installed the IT equipment and then either relied on the local staff to assist in the management, or have availed the services of organizations that will visit the site and perform any remedial work. Both methods are expensive, the latter in cost and the former in time and efficiency.

Fusion Professional QSR brings a new dimension to your QSR domain. Capable of monitoring and managing everything from POS and Kiosks, to KMS devices and in-store servers - Fusion Professional QSR will provide you with peace of mind and the ability to manage all your in-store IT assets from a central location.
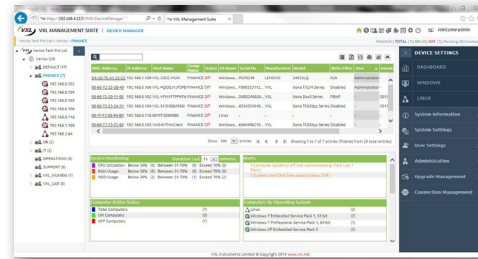
Fusion Professional QSR continually evolves to meet the latest challenges set by today's highly demanding QSR marketplace. The intuitive user interface has been designed to help engineers be even more efficient and the use of industry-standard technology and software design has helped Fusion Professional become a market leader in the field of device management.

Fusion Professional QSR – Management Defined

Fusion Professional forms the core of an effective management suite, providing you with total control of your QSR IT infrastructure. With Fusion Professional QSR you can manage virtually every networked device from a single management console that runs in your web browser.

As a true enterprise-grade multi device management system, Fusion Professional QSR offers granular control of resources across multiple sites. The hierarchical-group architecture approach of Fusion simplifies the creation and administration of permissions, configurations and more – regardless of the type of client device in use. Devices can be grouped by store, brand, store-format, device or OS types and also by simple named grouping.

Using Fusion Professional QSR, administrators can manage the complete IT estate, from POS to KMS delivery devices, in-store servers, thin clients and personal computers. There is complete support for a range of Microsoft operating systems, from Windows XP to Windows 8 to Windows Embedded, as well as popular Linux distributions.

Designed for multi-user, multi-disciplinary applications, Fusion Professional QSR has the power and flexibility to manage networks of any size, from tens to hundreds and even tens of thousands of endpoints.

Built in scheduling tools allow for automated creation of tasks and profiles on remote devices, simplifying deployment of settings and transmission of files to and from the store. Fusion Professional QSR even executes PowerShell, VBS and shell scripts remotely to further automate device administration, freeing engineers to focus on other issues. Reporting tools allow administrators to stay informed about device and peripheral health, proactively monitoring and alerting them via email or SMS about potential issues that require attention.

Fusion Professional QSR – leading edge device management for today's Quick Service Restaurant.

Deployment Simplified

Fusion Professional, QSR Edition includes modules for deployment and rollout activity together with features such as organization structure pre-planning, the ability to change the settings and policies of the Point of Sales devices; deploy updates for OS, applications and database; as well as cloning and deploying of OS images. Optional modules for project management and aiding efficient deployment are also available.

Automate Post-Deployment Activity

The mundane tasks such as the backup of the client and server database, data files and logs can be simply and reliably automated leaving you and your staff more time for other critical business activities. Automated tasks can be performed at given periods such as hourly, daily, weekly etc.

Automate the Backup and Verification Process

Perform quick and reliable updates of items such as price updates, new product data, menus and other vital information to all or groups of your devices using a simple and centralized method.

Schedule Updates - When and to Where You Wish

Fusion Professional QSR includes within it a highly powerful scheduling agent allowing you to schedule processes or updates using a number of metrics such as markets, store format and of course, by group – any grouping parameter that you set up to match your unique business requirements.

Intuitive, Easy to Use Management Tools

Discover, register and manage any compliant device. A centralized console allows you to drill-down to a granular level, showing complete details about settings and content of every connected machine. Embedded dashboards and a multi-device VNC Wall can then be used to watch and control multiple devices at a click.

Monitor and Respond

The built-in monitoring engine continually 'talks' with the on-board Fusion agent on the devices, receiving monitoring data that provides the health of the end-points and attached peripherals. Administration staff can view and respond to information such as the status of devices, storage points, peripheral availability, consumable levels and more. Data is presented to the IT staff using dashboards, SMS and email reporting.

Remotely Manage and Control

Fusion Professional QSR Edition provides reliable and fast remote control capabilities using VNC or RDP. This ability allows IT staff to control and assist the users when they are in need for supported assistance. Store servers can also be controlled from a central location, thereby reducing the need for in-store intervention.

Customization Services Available

Fusion Professional QSR is built on a modular foundation allowing us to offer your organization bespoke customizations if required. We recognize critical business processes such as SOD, EOD, as well as inventory and back-office management. We can customize Fusion to facilitate business KPI's on a consolidated dashboard and reports. Fusion is also capable of interfacing to digital signage, and provision content when and where you need it.

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Document Version: v1.0.130315.1145